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For Immediate Release

PURC's Tariff Review Should Light the Path of Consumers rather than Leave Consumers in the Dark

The Institute of Climate and Environmental Governance (ICEG) raises concerns over PURC's 2025–2030 Major Multi-year Tariff Review Order (MYTO). Upon a thorough review of PURC's decision to upwardly adjust electricity tariff by **9.86%** and water tariff by **15.92%** respectively, effective **1 January 2026**, ICEG is concerned about the implications of such adjustment on households and businesses.

ICEG acknowledges the effort of the Public Utilities Regulatory Commission (PURC) in discharging its legal mandate equitably. However, the protection of consumers from unfair charges should be of utmost priority while maintaining a balance between Capital expenses (CAPEX), Operational expenses (OPEX) and relevant macroeconomic variables considered in the tariff computation. The interest of consumers is certainly not protected with such increase.

The upward adjustment suggests life-line consumers (low-income households) will have to pay more for the same amount of electricity consumed. This defeats the tenets of fairness, especially in a time where the ordinary Ghanaian is already stretched by relatively high inflation and reduced purchasing power. We continue to argue that there should be a striking balance between the socio-economic realities of Ghanaians and financial sustainability of utility service providers.

The lack of stringent performance obligations imposed on utility service providers to ensure optimal delivery while reducing transmission and distribution losses should be of major concern to PURC. Consumers should not continue to pay for the inefficiencies of utility service providers which has persisted over the years. Value-for-money should be a core basis upon which tariff adjustment should be premised on.

Further, the adjustment does not shield consumers from the quarterly review which over the years have been on an upward trend as a result of changes in exchange rate, inflation and other factors. There should be certainty in tariffs to allow citizens plan accordingly.

ICEG believes in a fair tariff regime which does not impose hardship on low-income households and businesses. Tariff should light the path of consumers rather than leave consumers in the dark.

Signed:

Kwesi Yamoah Abaidoo
Policy Lead, Climate Finance and Energy Transition
Contact: +233205267426